JOB DESCRIPTION

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| **TITLE:** | Project Manager 1, 2, 3 | **DATE:** | 1/2006 |
| **REPORTS TO:** | Director PM & Installation Services | **FLSA STATUS:** | Non-Exempt |
| **DEPARTMENT:** | Project Management | **MGT/SPVR:** | No |

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**SUMMARY**

The Project Manager manages small to large complex projects from beginning to completion with an emphasis on cost effectiveness and customer service. Works independently in situations that are fast-paced with frequent deadlines, constant interruptions and changing priorities. Responsible for working independently to plan, direct and coordinate activities of designated projects to ensure that goals or objectives of projects are accomplished within prescribed time frame and budget. Is fully proficient in most of the essential functions of the position.

**ESSENTIAL DUTIES AND RESPONSIBILITIES** *include the following. Other duties may be assigned.*

* Within each team, you own all areas of your job responsibility for the successful installation and completion of every job, to the absolute satisfaction of all of our customers.
* Monitors actual labor time expended on projects quoted to ensure up-to-date knowledge of time requirements for various installation conditions and products.
* Works with team members to ensure that the job is completed per the quote.
* Performs special analysis and/or planning (site verification, phasing of product for order entry, etc.)
* Reviews Scope of Services form & project description to provide required detailed information & special requirements for the work orders to ensure clarity and understanding for lead installation personnel.
* Develops detailed work plans that provide loading requirements per the installation schedule, material handling, logistical plans, loading requirements & identification of potential issues & problem areas.
* Notes in writing all special equipment, vehicle and project requirements (special elevator scheduling, building security requirements, etc.) for work order packets.
* Provides technical review of specifications upon request.
* Attends client project/construction meetings upon request to coordinate furniture installation activities with the activities and requirements of the contractor, client, and building management parties.
* Performs pre-installation site inspections as required.
* Facilitates changes to scope of work and obtains approved change orders as needed.
* Oversees receiving and installation phases of project. Inspects quality of workmanship and ensures conformance to installation plans and installation standards.
* Confers with project personnel to provide technical advice and to resolve problems.
* May conduct final walk-through with client representative at completion of project.
* Prepares detailed punch list and forwards to team within 24 hours.
* May obtain final client acceptance and sign-off upon completion of the installation.

**SUPERVISORY RESPONSIBILITIES**

The Project Manager customarily directs and coordinates actions of multiple supporting positions within the project team.

**QUALIFICATIONS** *To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required.*

**EDUCATION and/or EXPERIENCE**

**Project Manager 1** - Requires a high school diploma or GED plus Bachelor’s degree in Construction Mgt, Interior Design, Engineering, or Facilities Mgt from four-year college or university and up to 2 years of related experience;or equivalent combination of education and experience. Has knowledge of commonly-used concepts, practices, and procedures within . Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision. Primary job functions do not typically require exercising independent judgment. Operations database experience is preferred, as well as previous working experience with Microsoft Word, and Excel.

**Project Manager 2** - Requires a high school diploma or GED plus Bachelor’s degree in Construction Mgt, Interior Design, Engineering, or Facilities Mgt from four-year college or university and up 2-5 years of related experience;or equivalent combination of education and experience. Familiarity with standard concepts, practices, and procedures within . Relies on limited experience and judgment to plan and accomplish goals. Operations database experience is preferred, as well as previous working experience with Microsoft Word, and Excel.

**Project Manager 3** - Requires a high school diploma or GED plus Bachelor’s degree in Construction Mgt, Interior Design, Engineering, or Facilities Mgt from four-year college or university and at least 5 years of related experience;or equivalent combination of education and experience. Familiar with a variety of the 's concepts, practices, and procedures. Relies on experience and judgment to plan and accomplish goals. Performs a variety of tasks. May lead, train and direct the work of others. A wide degree of creativity and latitude is expected. Operations database experience is preferred, as well as previous working experience with Microsoft Word, and Excel.

**LANGUAGE SKILLS**

Ability to read, analyze, and interpret general business periodicals, professional journals, technical procedures, and/or governmental regulations. Ability to read and analyze architectural drawings and blueprints. Ability to write reports and general business correspondence. Ability to effectively present information and respond to questions from groups of managers, clients, customers, and the general public.

**MATHEMATICAL SKILLS**

Ability to calculate figures and amounts such as discounts, interest, commissions, proportions, percentages, area, circumference, and volume. Ability to apply concepts of basic algebra and geometry.

**REASONING ABILITY**

Ability to exercise independent discretion with regard to defining problems, collecting data, establishing facts, and drawing valid conclusions. Ability to interpret an extensive variety of technical instructions in mathematical or diagram form and deal with several abstract and concrete variables.

**CERTIFICATES, LICENSES, REGISTRATIONS**

The employee must provide own transportation, proof of valid state drivers license, and proof of insurance of an operable vehicle.

**PHYSICAL DEMANDS** *The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job.*

While performing the duties of this job, the employee is regularly required to talk or hear. The employee frequently is required to stand; walk; sit; use hands to finger, handle, or feel and to operate a computer keyboard, mouse, and telephone keypad. The employee is frequently required to reach with hands & arms; climb or balance; stoop, kneel, crouch, or crawl;. The employee must frequently lift &/or move up to 25 pounds and occasionally lift and/or move up to 50 pounds with assistance. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and ability to adjust focus. The employee may be required to travel to client sites up to 80% of the time.

**WORK ENVIRONMENT** *The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job.*

While performing the duties of this job, the employee is occasionally exposed to moving mechanical parts; high, precarious places; and outside weather conditions. The employee is occasionally exposed to risk of electrical shock. The noise level in the work environment is usually moderate, but can be loud if working at a customer construction site.

Equal Opportunity Employer–minorities/females/veterans/individuals with disabilities/sexual orientation/gender identity.